



KYOCERA Precision Tools, Inc.  
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March 20, 2020

**KYOCERA Precision Tools: Coronavirus and Supply Constraints Update**

Dear Valued Business Partners and Customers:

Please be advised that KYOCERA Precision Tools (KPTI) has temporarily closed its West Coast Facility in Costa Mesa, CA due to the most recent declaration made by the Governor of California. The following measures have been put in place to continue to service our customers that may be impacted by this development:

- Telephone services will be rerouted to the Customer Service Department in Hendersonville, NC. Please note that this KPTI Department is staffed from 8:00am to 5:00pm EST Monday-Friday. Email communication with KPTI Costa Mesa Team Members will not be impacted.
- Order fulfillment of KPTI Micro-Tool and Round Tool products are limited until further notice. Order fulfillment of indexable product including toolholders and inserts will not be impacted at this time.
- Regrind services, even those in process, are suspended until further notice.

All other KPTI facilities are open and operational at this time. Please contact the KPTI NC Customer Service Department at 800-823-7284 with any questions or concerns.

Balancing the health of KPTI employees and the continued service of our customers continues to be of primary importance in these difficult times. Further updates will be provided in accordance with developments.